

Annexure A
Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Suryakant Ambre	5 th Floor, Crescent Chambers, Tamarind Lane, Fort, Mumbai – 400 001	022-40322626	kyc@lalkar.in	Monday to Friday 9.00 am to 6.00 pm
Head of Client Servicing	Dharampuri Chitala	5 th Floor, Crescent Chambers, Tamarind Lane, Fort, Mumbai – 400 001	022-40322625	cdsl@lalkar.in	Monday to Friday 9.00 am to 6.00 pm
Compliance Officer	Dharampuri Chitala	5 th Floor, Crescent Chambers, Tamarind Lane, Fort, Mumbai – 400 001	022-40322623	compliance@lalkar.in	Monday to Friday 9.00 am to 6.00 pm
CEO	Kapil Janak Thacker	5 th Floor, Crescent Chambers, Tamarind Lane, Fort, Mumbai – 400 001	022-40322613	kthacker@lalkar.in	Monday to Friday 9.00 am to 6.00 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.
